



# **2º Simpósio Internacional de Confiabilidade e Gestão de Segurança Operacional**

**09 a 11 de novembro de 2010**



**Organização Brasileira  
para o Desenvolvimento  
da Certificação Aeronáutica**



# Programas de Confiabilidade e Segurança: Semelhanças e Diferenças entre Setores

Sydnei Marssal

[sydnei@realsafe.com.br](mailto:sydnei@realsafe.com.br)

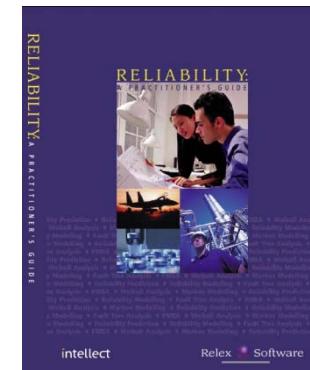
[www.realsafe.com.br](http://www.realsafe.com.br)

[www.relex.com](http://www.relex.com)

# Relex Software Corporation



- Incorporated in 1986 and acquired by PTC in 2009
- Complete, truly integrated suite of reliability, availability, maintainability and safety applications
- Reliability engineering organization
  - ASQ CRE's in all departments
  - Publish technical papers and books
  - Provide training, consulting and implementation services



# Thousands of Satisfied Customers



BAE SYSTEMS

MARSHALL SPACE CENTER

Honeywell

Raytheon



DELL™



ALSTOM

SIEMENS

DADE BEHRING  
From birth of every day



GE Medical Systems

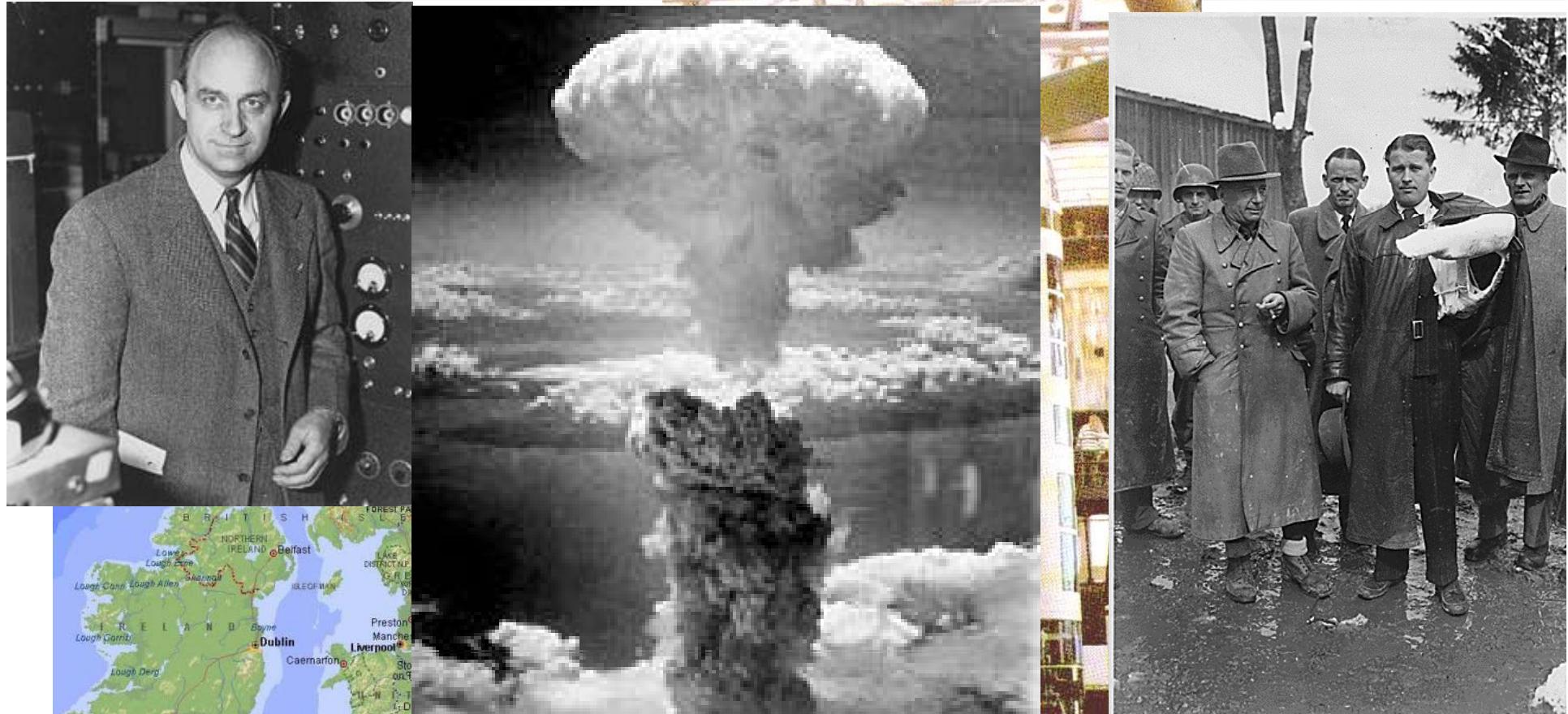


# Aerospace and Defense Dominance

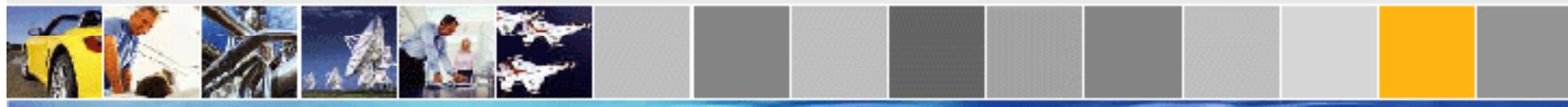


- |                    |                        |                    |
|--------------------|------------------------|--------------------|
| • Lockheed Martin  | • ITT                  | • BAE Systems      |
| • General Dynamics | • Rockwell Collins     | • Goodrich         |
| • Northrop Grumman | • Smiths Aerospace     | • NASA             |
| • Boeing           | • DRS                  | • Airbus           |
| • Raytheon         | • CTC                  | • Galileo Avionica |
| • EADS             | • CAE                  | • Rheinmettal      |
| • General Atomics  | • Thales               | • Naval Surface    |
| • L3               | • Selex                | • Warfare Center   |
| • Sukhoi           | • Oerlikon Contraves   | • Honeywell        |
| • Tenix Defense    | • Marshall's Aerospace | • MEADS            |
| • Wyle Labs        | • SAIC                 | • MBDA             |
| • Sikorsky         | • Saab                 | • Bell Helicopter  |
| • Orbital Sciences | • Eaton Aerospace      | • Augusta Westland |

# Histórico: 1939 a 1945



# Histórico: 1948



**1948** - AEC (Atomic Energy Commission) cria o Advisory Committee on Reactor Safeguards (ACRS)

**1949** - DoD publishes MIL-P-1629 FMEA/FMECA

# Histórico: 1951 a 1957



**1951:** 7 estudos de caso sobre a distrib. de *Weibull*

**1952:** DoD cria o **AGREE** (Advisory Group on Reliability Electronic Equipment)

**ARINC**-Captura e análise de dados de campo (válvula)

Army Signal Corps, Cornel University, Vitro Corp. e Bell Labs

**1953:** Testes de vida de B. Epstein e M. Sobel

**1954:** Conferência para Qualidade e Confiabilidade

**1956:** RCA (Radio Corporation of America), publica seu trabalho sobre predição TR1100

# Histórico: 1951 a 1957



## Junho de 1957: Relatório AGREE

Reliability of Military Electronic Equipment

Fundação da disciplina de confiabilidade

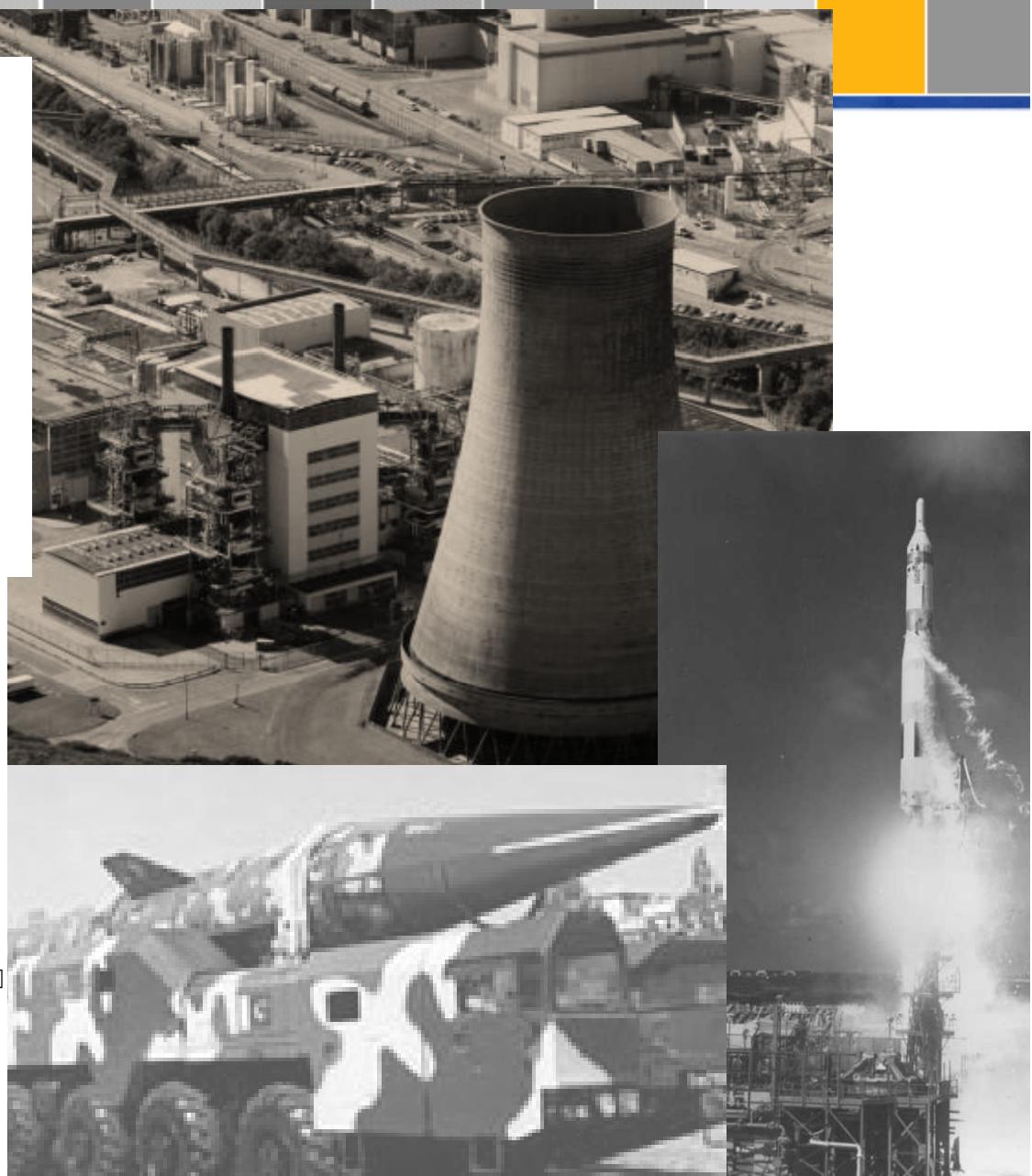
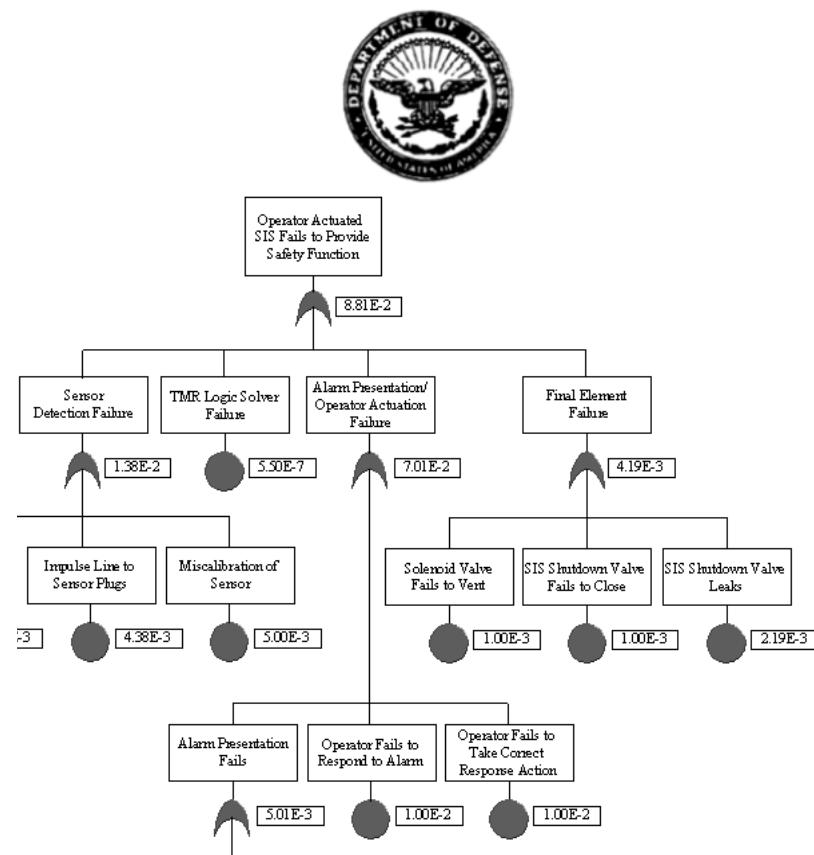
1957: 1<sup>a</sup> planta termonuclear comercial (Pittsburgh)

**WASH-740, Theoretical Possibilities and  
Consequences of Major Accidents in Large  
Nuclear Power Plants, AEC**



## MILITARY HANDBOOK

### RELIABILITY PREDICTION OF ELECTRONIC EQUIPMENT



# Histórico: Década de 70



**1975:** Equipe do Prof. Norman Rasmussen publica a WASH1400, Reactor Safety Study sobre **PRA**



- TMI - 1979

# Objetivos



1. Identificar as principais similaridades e dissimilaridades entre os programas de Confiabilidade e Segurança entre os principais setores.
2. Avaliar potencial harmonização entre os setores analisados considerando desenvolvedores de sistemas críticos embarcados

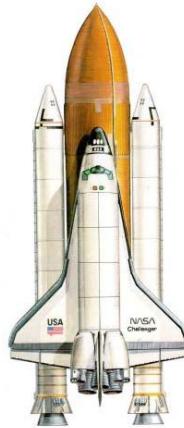
“This program was designed to help U.S. defense companies diversify their operations; the firms were encouraged to produce so-called “**dual-use**” products that could also be sold in the commercial sector.”

**Source:** DoD Acquisition Strategy, 2002

# Programas de Confiabilidade e Segurança



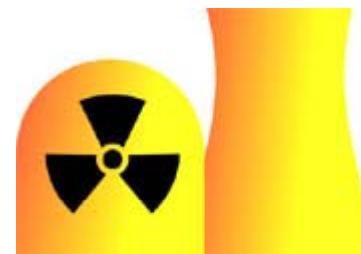
Espaço



Militar



Nuclear



Aeronáutico

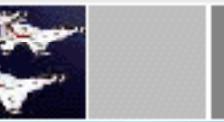


Médico



Ferroviário

# Análise dos Programas



	Space	Aeronautics	Nuclear	Military	Rail	Medical
Órgão Internacional Referência	NASA ESA	ICAO	IAEA	DoD	ERA	FDA
Documentos Internacionais Referência	NASA PRA Guide	DOC 9859 ARP 4761 ARP 5150 ARP 4754	SF-1 NSG 2.11 SSG 3 e 4 NUREG 6823	MIL STD 882 MIL HDBK 338	EN 50126	ISO 14971
Órgão Nacional Especializado	IFI	ANAC	CNEN	IFI	ANTT	Anvisa
Principais normas geradas pelo setor	YES	YES	YES	YES	NO	NO
Certificação Obrigatória	NO	YES	YES	NO	NO	YES

# 1. Performance Based Approach



**Defense Acquisition Reform:** DOD promoted **performance-based contracting**, as well as the use of acquisition reform “pilot” programs to test the effectiveness of some reform initiatives; one such example is **mission-oriented program management**.

Performance-based contracting defines work to be performed in measurable, mission-related terms.

**Source:** DoD Acquisition Strategy, 2002

Performance-based requirements involve quantitative measures of product performance such as the number of failures over time, life expectancy, and time to repair a product within specified environmental

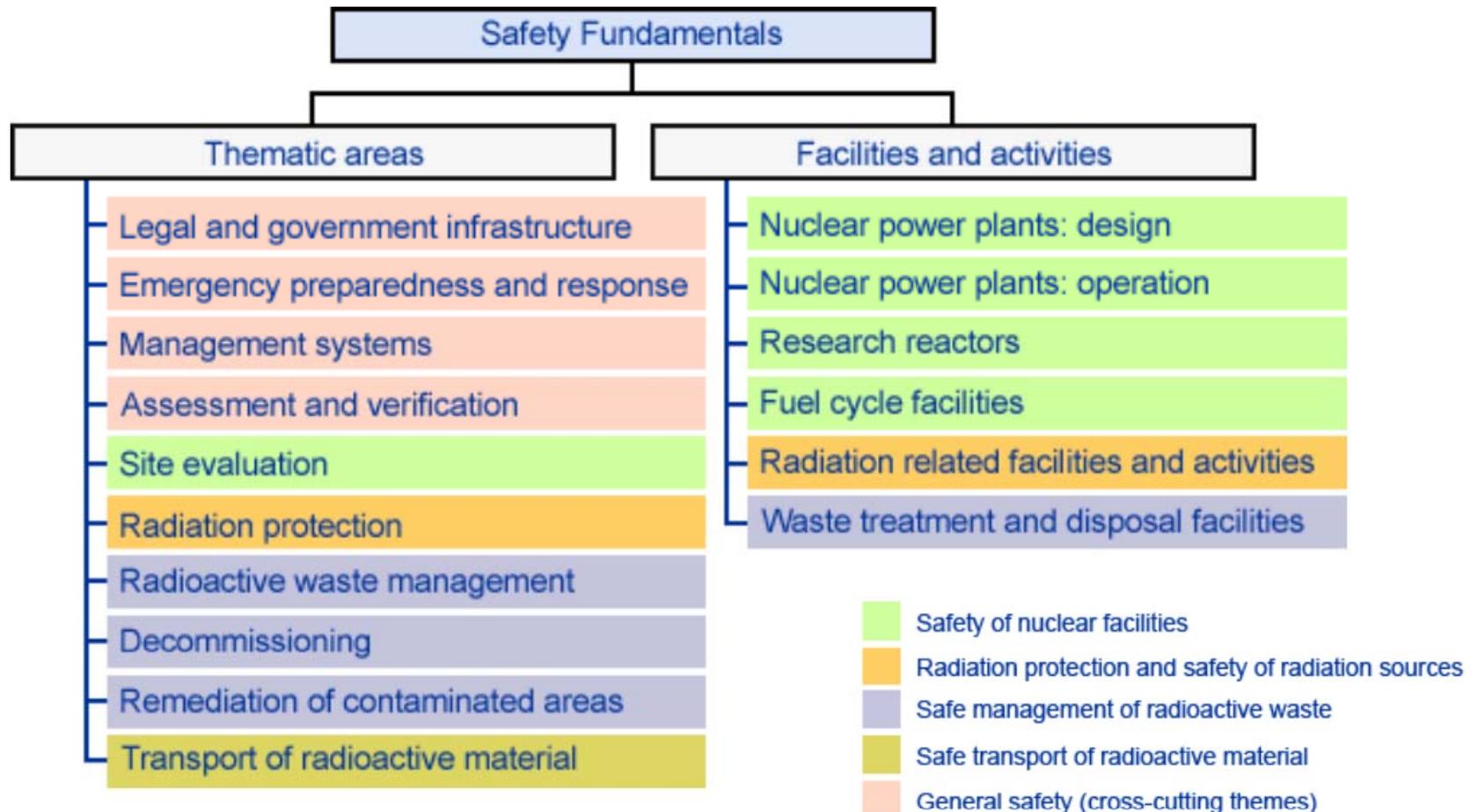
**Source:** NASA-STD-8729 Planning, Developing and Managing an Effective Reliability and Maintainability (R&M) Program, 1998

## 2. CRM - Continuous Risk Management



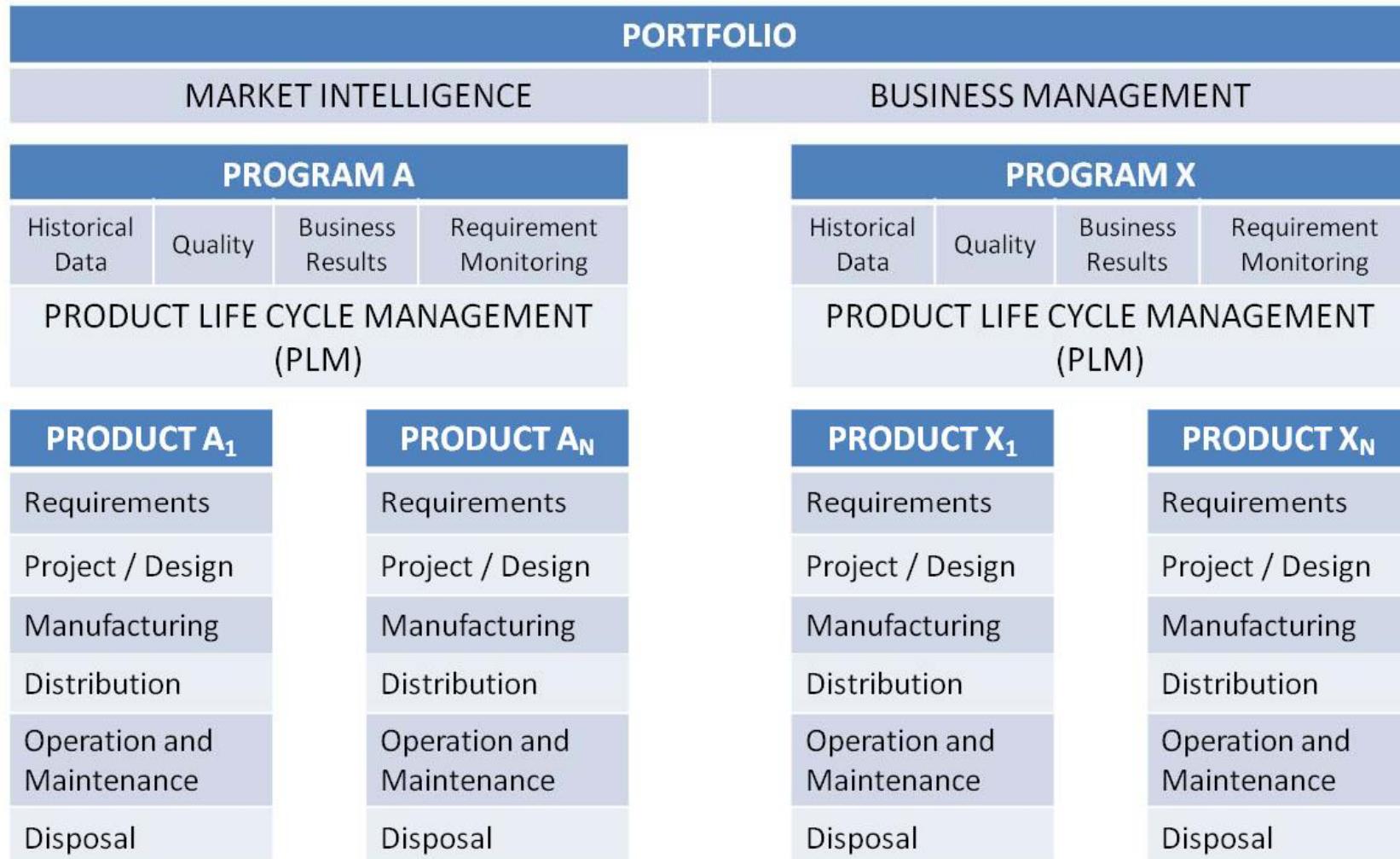
**Source:** NASA - Probabilistic Risk Assessment Procedures Guide for NASA Managers and Practitioners

### 3. Systemic Vision



Source: IAEA Safety Standards

# 4. Life Cycle Understanding



# 6. Human Factor Assessment

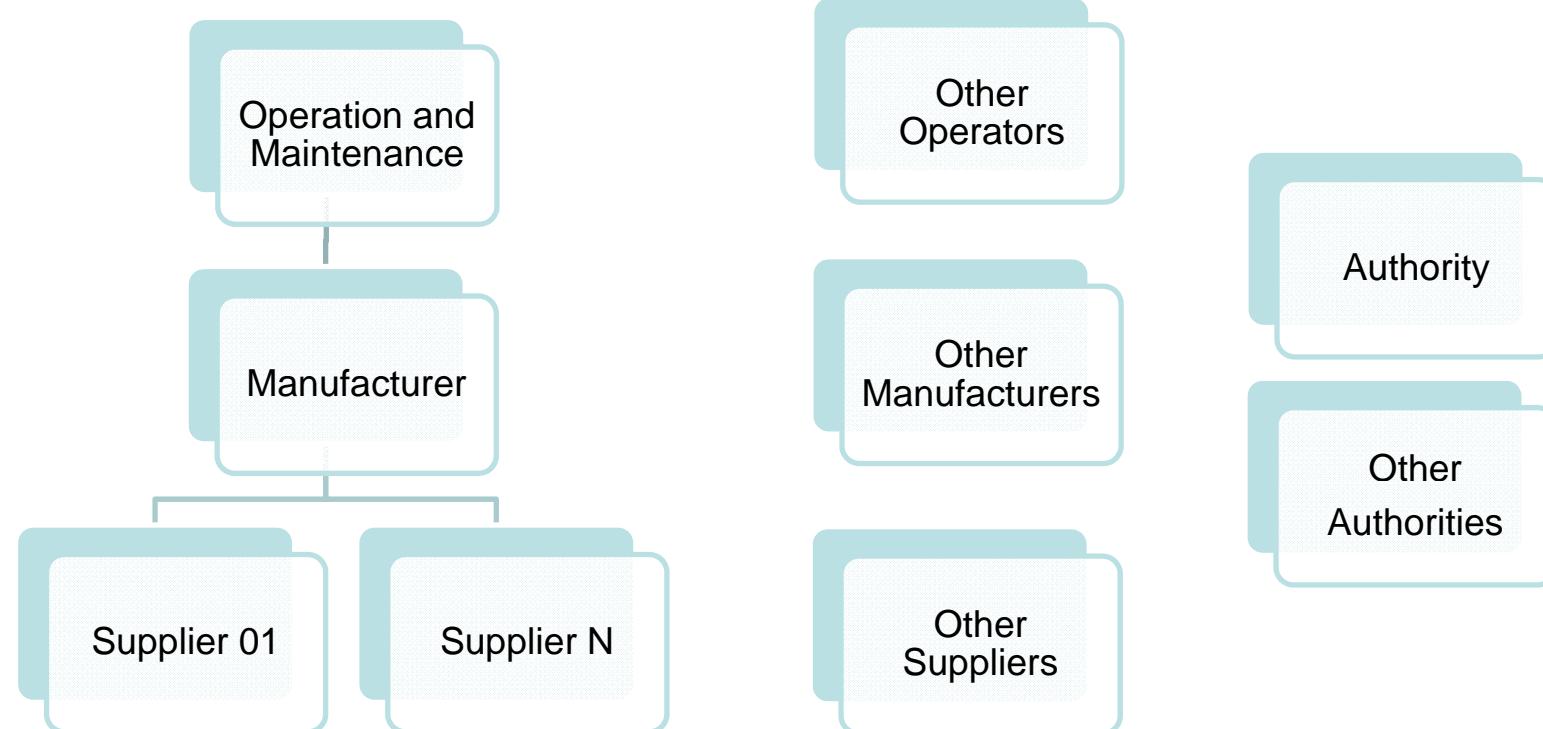


- **Human Error Risk Assessment**
- **Human Factors**
- **Human Factors Engineering**
- **Human Factors Task Analysis**
- **Human Reliability Analysis (HRA)**

**Source:** NASA-STD-8729 Planning, Developing and Managing an Effective Reliability and Maintainability (R&M) Program, 1998

**Source:** NASA - Probabilistic Risk Assessment Procedures Guide for NASA Managers and Practitioners

## 7. Multi-Level Orientation



# 8. Multiple Scope



CONSEQUENCE CATEGORY	CRITERIA / SPECIFICS		NASA PROGRAM/PROJECT (Classes and/or Examples)	PRA SCOPE*
<b>Human Safety and Health</b>	Public Safety	Planetary Protection Program Requirement	Mars Sample Return	F
		White House Approval (PD/NSC-25)	Nuclear payload (e.g., Cassini, Ulysses, Mars 2003)	F
	Human Space Flight	International Space Station	F	
		Space Shuttle	F	
		Crew Return Vehicle	F	
<b>Mission Success (for non-human rated missions)</b>	High Strategic Importance	High Strategic Importance	Mars Program	F
		High Schedule Criticality	Launch window (e.g., planetary missions)	F
	All Other Missions	Earth Science Missions (e.g., EOS, QUICKSCAT)	L/S	
		Space Science Missions (e.g., SIM, HESSI)	L/S	
		Technology Demonstration/Validation (e.g., EO-1, Deep Space 1)	L/S	

\*Key: F – Full scope PRA is defined in Section 3.1.a of Reference 6.

L/S – A Limited scope or a Simplified PRA as defined in Section 3.1.b of Reference 6.

**Source:** NASA - Probabilistic Risk Assessment Procedures Guide for NASA Managers and Practitioners

# Getting the Measure of Risk



- Potential accident sequences associated with a hazard (ETA)
- Failure Conditions (FHA)
- Determine the **severity**
- Two different approaches:
  - Estimate **probability** of accident, and hence get a measure of accident risk... then decide whether **estimated risk is acceptable**
    - Used in many domains, including rail, military and space
  - Establish **acceptable risk**, and set probability targets
    - Civil aerospace approach (ARPs etc.)

# Risk Classif.: Aeronautics



Severidade	FAA	JAA	Probabilidade por hora de missão
Catastrophic	Extremamente Improvável	Extremamente Improvável	P < E-9
Hazardous	Improvável	Extremamente Remoto	P < E-7
Major		Remoto	P < E-5
Minor	Provável	Razoavelmente Provável	P < E-3
		Frequente	P < 1

Source: SAE ARP 4761

# Risk Classif.: Military, Space



Frequency of Occurrence	Hazard Severity Categories			
	IV - Negligible	III - Marginal	II - Critical	I - Catastrophic
Frequent	MEDIUM	HIGH	HIGH	HIGH
Probable	LOW	MEDIUM	HIGH	HIGH
Occasional	LOW	MEDIUM	HIGH	HIGH
Remote	LOW	LOW	MEDIUM	HIGH
Improbable	LOW	LOW	LOW	MEDIUM

Source: MIL-STD-882C

# Risk Classif.: Rail



Occurrence of a hazardous event	Risk Levels			
	Undesirable	Intolerable	Intolerable	Intolerable
Frequent	Undesirable	Intolerable	Intolerable	Intolerable
Probable	Tolerable	Undesirable	Intolerable	Intolerable
Occasional	Negligible	Undesirable	Undesirable	Intolerable
Remote	Negligible	Tolerable	Undesirable	Undesirable
Improbable	Negligible	Negligible	Tolerable	Tolerable
Incredible	Negligible	Negligible	Negligible	Negligible
	Insignificant	Marginal	Critical	Catastrophic
Severity Level of Hazard Consequence				

Risk Category	Actions to be applied against each category
Intolerable	Shall be eliminated
Undesirable	Shall only be accepted when risk reduction is impracticable and with the agreement of the Railway Authority or the Safety Regulatory Authority, as appropriate
Tolerable	Acceptable with adequate control and with the agreement of the Railway Authority
Negligible	Acceptable with the agreement of the Railway Authority

**Source:** EN 50126 - Railway Applications - The Specification and Demonstration of Reliability, Availability, Maintainability and Safety (RAMS)



## ANVISA RDC nº 185/2001 - Quanto a Classe de risco:

- Classe I – baixo risco;
- Classe II – médio risco;
- Classe III – alto risco; e
- Classe IV – máximo risco.

Requisitos Essenciais de  
Segurança e Eficácia de  
Equipamentos Médicos

**Source:** Manual para Regularização de Equipamentos Médicos na ANVISA, 2009

# Risk Classif.: Medical Devices



ITEM	Fatores de Risco	ITEM	Fatores de Risco	ITEM	Fatores de Risco
1	Toxicidade	10	Interferência recíproca com outros produtos	18	Instabilidade de sistemas digitais programáveis
2	Flamabilidade	11	Impossibilidade de calibração e manutenção	19	Falhas da fonte de energia para funcionamento
3	Incompatibilidade biológica	12	Imprecisão ou instabilidade de medida	20	Inadequação de alarmes para alerta
4	Contaminantes residuais	13	Controle inadequado das radiações	21	Susceptibilidade a choques elétricos
5	Incompatibilidade com outros materiais, substâncias ou gases	14	Proteção inadequada das radiações		
6	Infecção e contaminação microbiana	15	Controle inadequado de energias ou substâncias administradas		
7	Incompatibilidade de combinação ou conexão com outros produtos	16	Proteção inadequada de energias ou substâncias administradas		
8	Instabilidade e limitações de características físicas e ergonômicas	17	Inteligibilidade de sistemas digitais programáveis		
9	Sensibilidade a condições ambientais				

**Source:** Manual para Regularização de Equipamentos Médicos na ANVISA, 2009

# Risk Classif.: Medical Devices

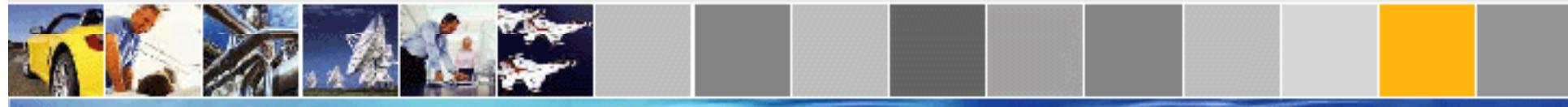


Table D.3 — Example of five qualitative severity levels

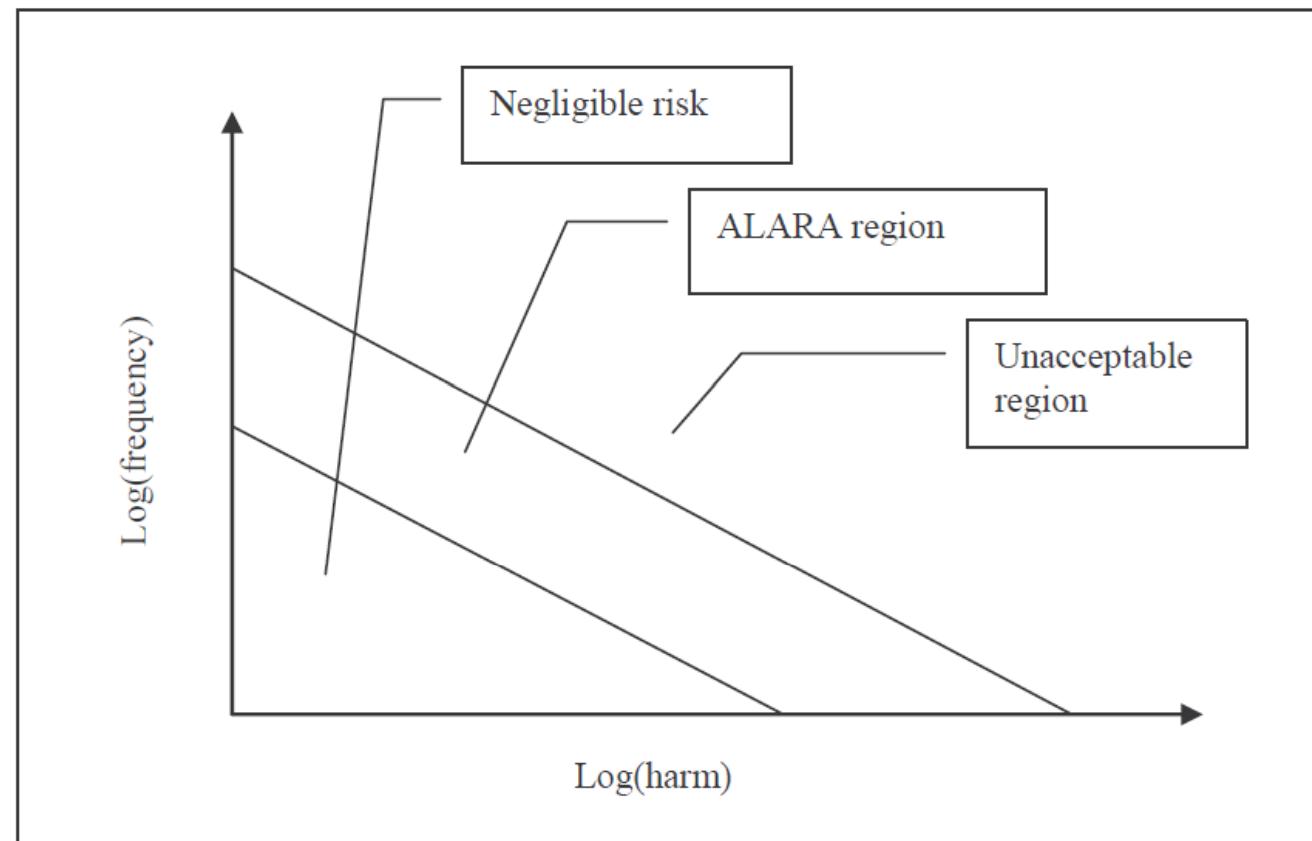
Common terms	Possible description
Catastrophic	Results in patient death
Critical	Results in permanent impairment or life-threatening injury
Serious	Results in injury or impairment requiring professional medical intervention
Minor	Results in temporary injury or impairment not requiring professional medical intervention
Negligible	Inconvenience or temporary discomfort

Table D.4 — Example of semi-quantitative probability levels

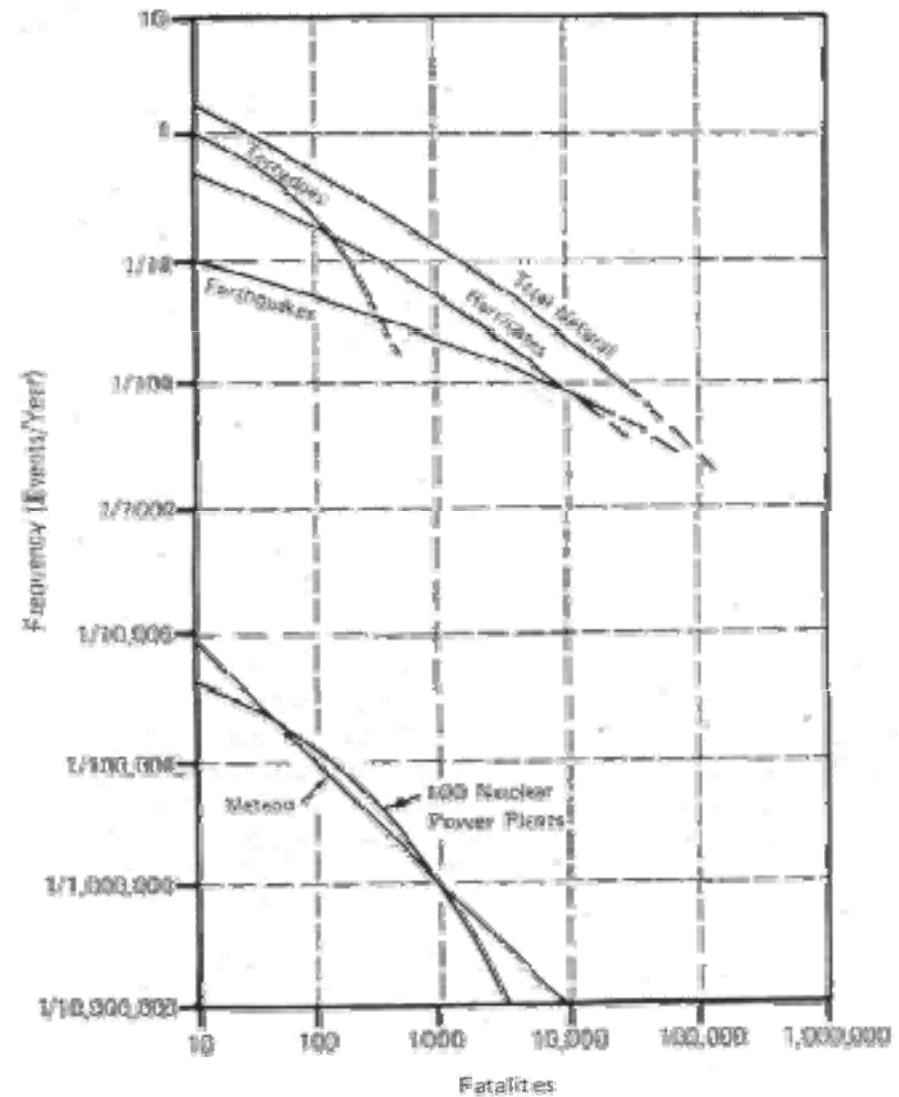
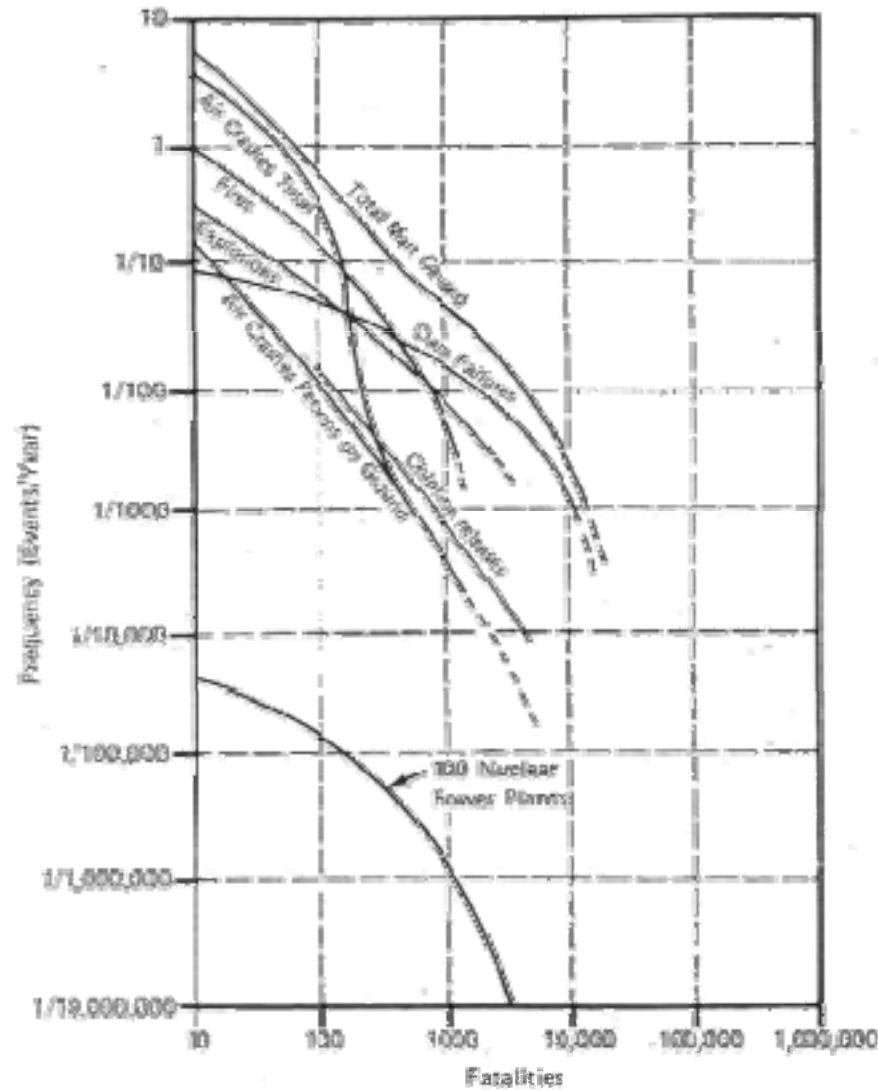
Common terms	Examples of probability range
Frequent	$\geq 10^{-3}$
Probable	$< 10^{-3}$ and $\geq 10^{-4}$
Occasional	$< 10^{-4}$ and $\geq 10^{-5}$
Remote	$< 10^{-5}$ and $\geq 10^{-6}$
Improbable	$< 10^{-6}$

Source: ISO 14971 - Medical devices - Application of risk management to medical devices

# Risk Classif.: Nuclear



# Risk Classif.: Nuclear



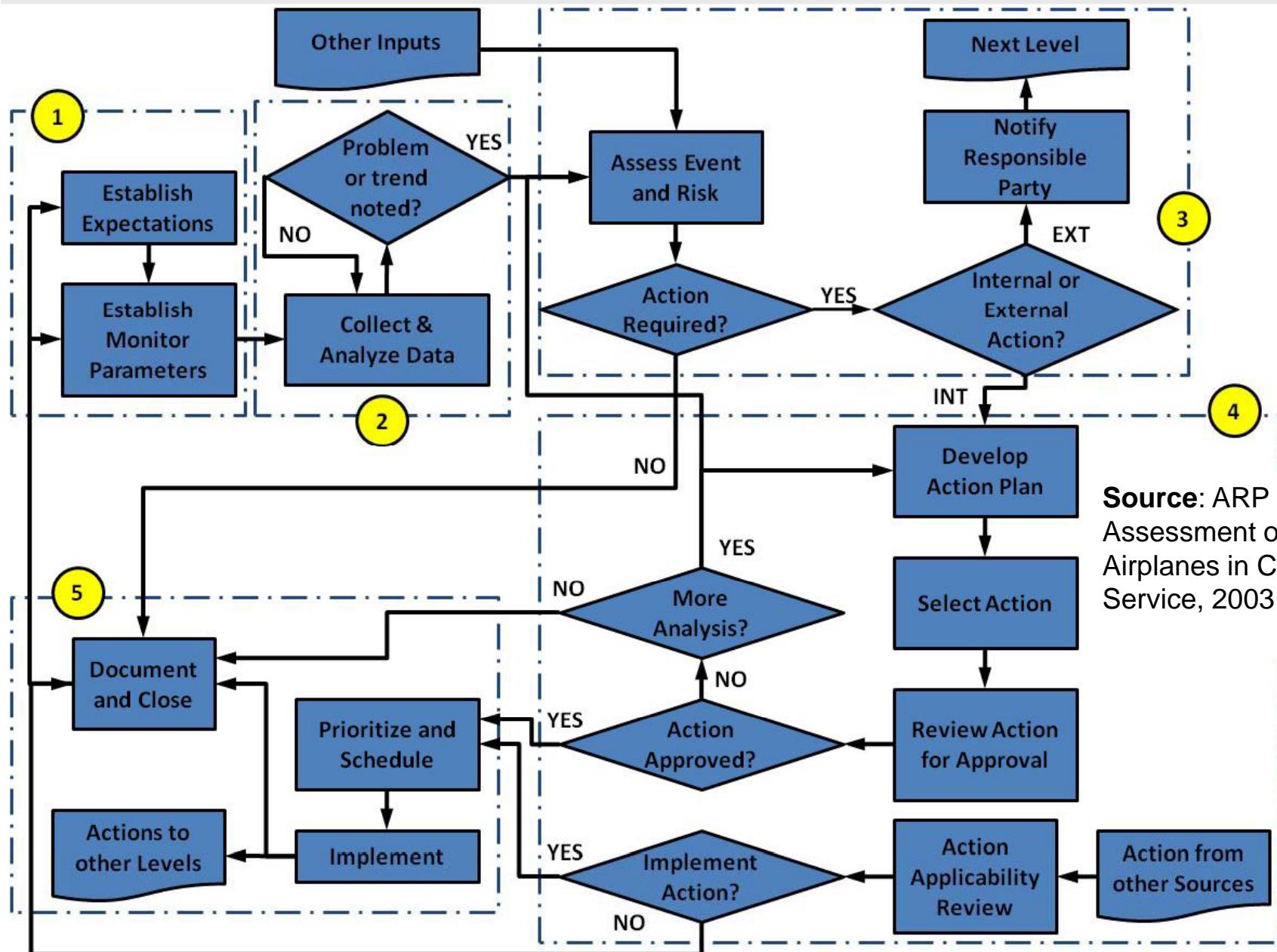
Source: WASH 1400, 1975

# Análise das Técnicas

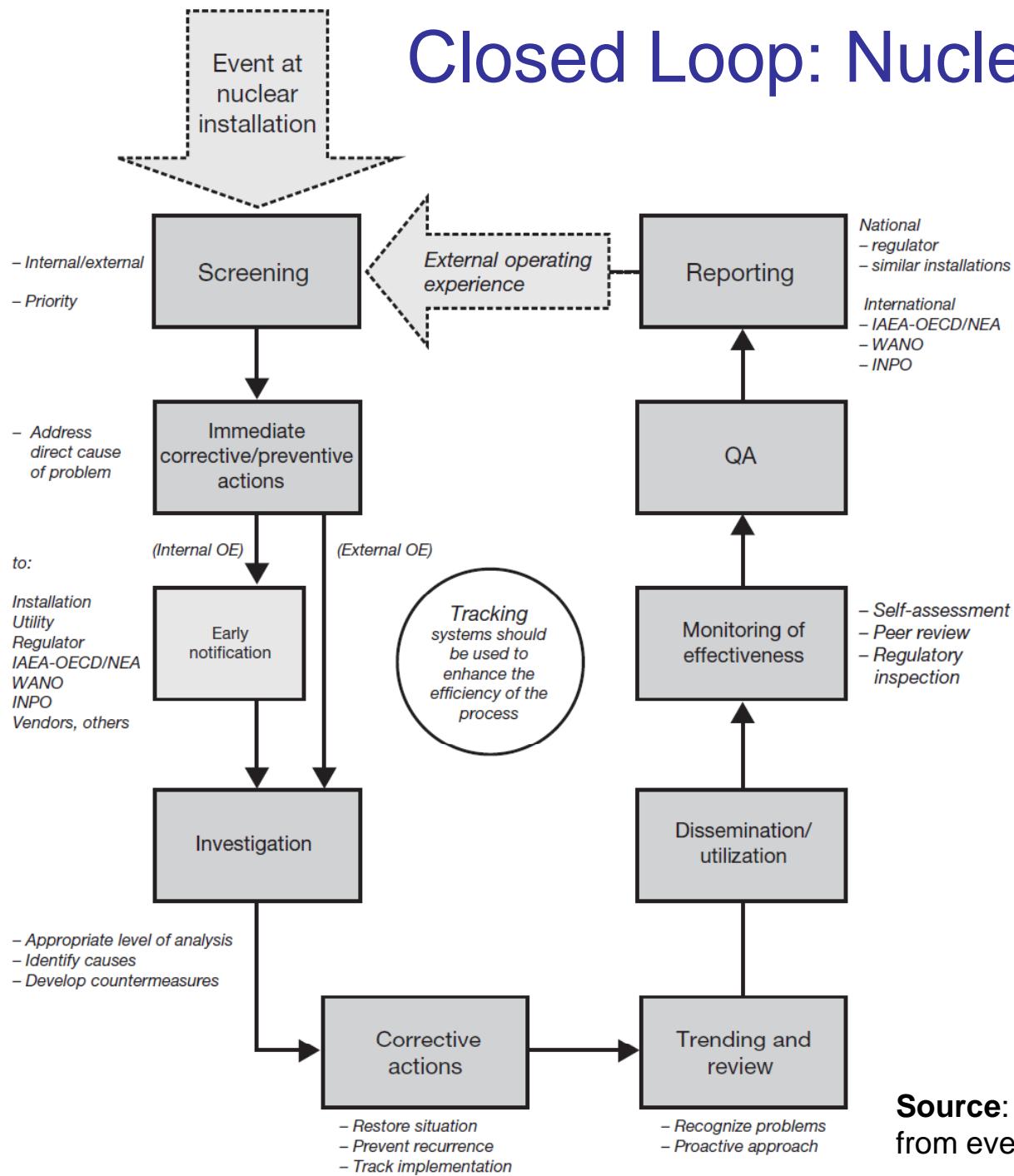


Analysis Techniques	Military	Space	Aeronautics	Nuclear	Rail	Medical
FMEA / FMECA	OK	OK*	OK	NO	OK	CIT <sup>2</sup>
Reliability Prediction	OK	CIT	CIT	NO	CIT	OK <sup>2</sup>
Event Tree	OK	OK	OK	OK	OK	OK <sup>2</sup>
Fault Tree	OK	OK	OK	OK <sup>3</sup>	OK	OK <sup>2</sup>
Weibull	OK	OK	OK	OK <sup>3</sup>	CIT	NO
Reliability Growth	OK	OK	OK	NO	NO	NO
Monte Carlo	OK	OK	OK	OK <sup>3</sup>	CIT	NO
Markov	OK	NO	OK	OK <sup>3</sup>	OK	NO
Dependency/ Block Diagrams	OK	OK	OK	NO	CIT	NO
CCF Analysis	OK	OK	OK	CIT	CIT	CIT <sup>2</sup>

# Closed Loop: Aeronautics (ARP 5150)



# Closed Loop: Nuclear

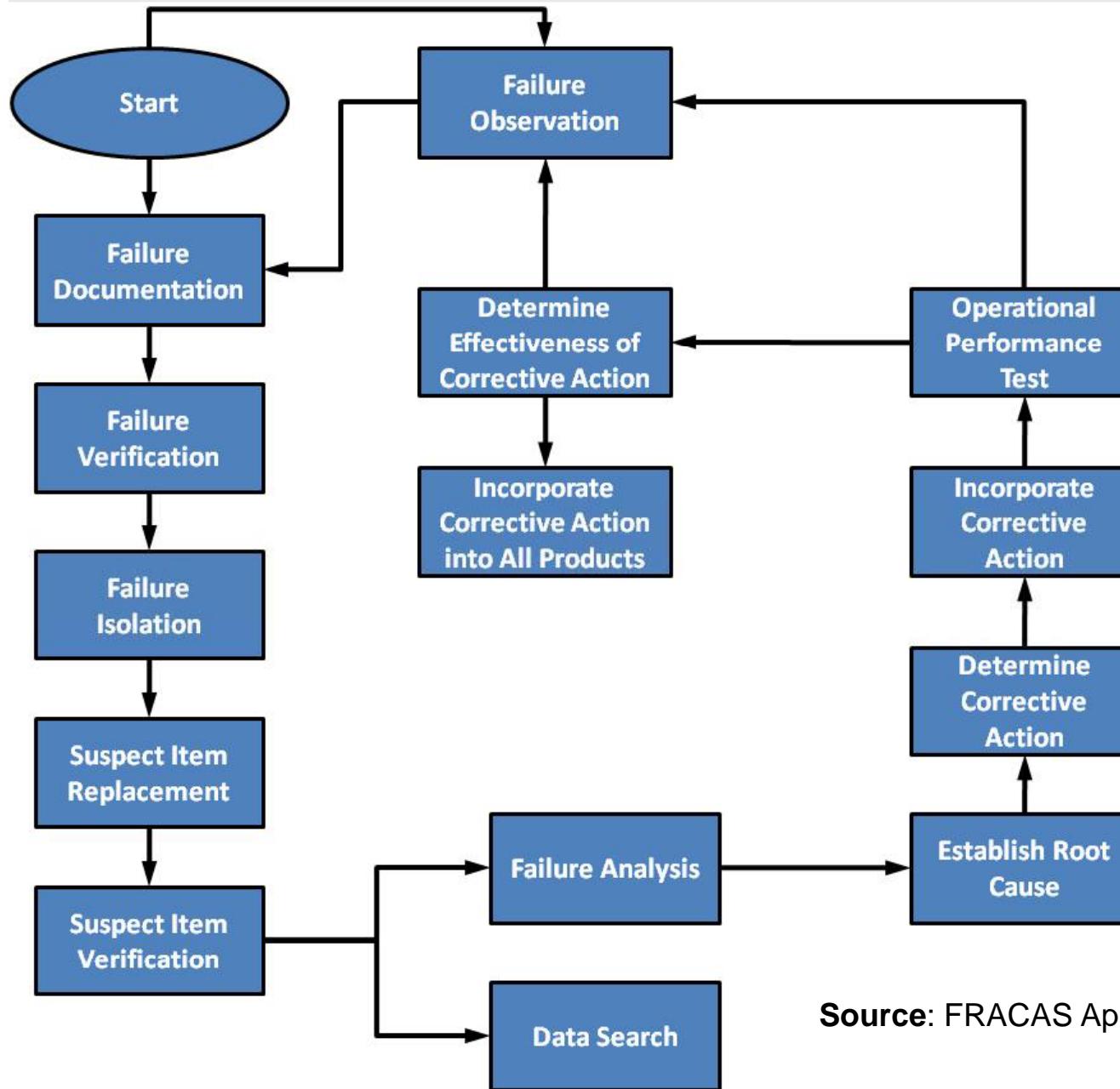


**Source:** A system for the feedback of experience from events in Nuclear Installations, 2006

# Closed Loop: Militar, Rail, Space



## FAILURE REPORTING ANALYSIS CORRECTIVE ACTION SYSTEM

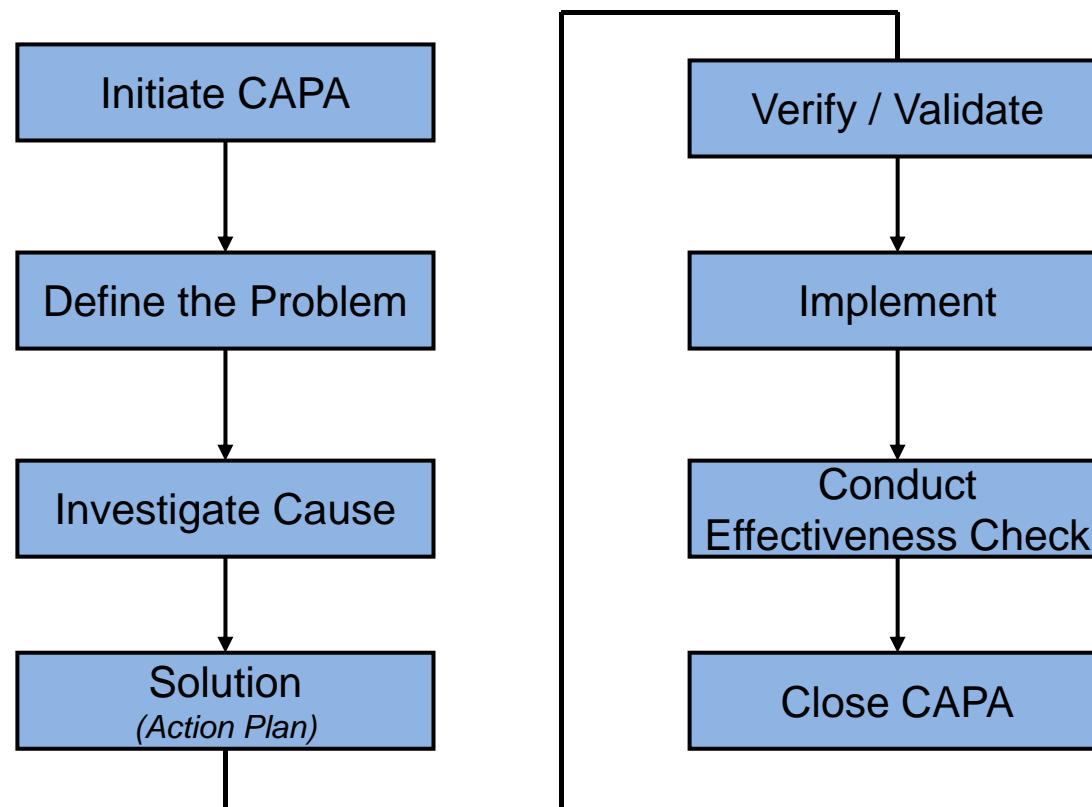


Source: FRACAS Application Guidelines, RiAC, 1999

# Closed Loop: Medical Devices



## CAPA: Corrective Action Preventive Action



Source:

# High Integrated Systems: Aeronautics



**ED-80/DO-254** “Design Assurance Guidance for Airborne Electronic Hardware”

**ED-12/DO-178** “Software Considerations in Airborne Systems and Equipment Certification”

**ED-79/ARP-4754** “Certification Considerations for Highly-Integrated or Complex Aircraft Systems”

# High Integrated Systems: Military, Space



**MIL-HDBK-338B** “Electronic Reliability Design Handbook”

**MIL-STD-2167** “Defense System Software Development”

# High Integrated Systems: Nuclear



**IEC 61226** “Nuclear Power Plants - Instrumentation and Control important to safety – Classification of instrumentation and control functions”

**IEC 61513** “Nuclear Power Plants - Instrumentation and Control for systems important to safety – General requirements for systems”

**IEC 60880** “Nuclear Power Plants - Instrumentation and Control for systems important to safety – Software aspects for computer-based systems performing category A functions”

# High Integrated Systems: Rail



**EN 50128** “Railway applications - Communications, signaling and processing systems – Software for railway control and protection systems”

**EN 50129** “Railway applications - Communications, signaling and processing systems – Safety related electronic systems for signaling”

**EN 50159** “Railway applications - Communications, signaling and processing systems.

Part 1: Safety related communication in closed transmission systems

Part 2: Safety related communication in open transmission systems

# High Integrated Systems: Medical



**IEC 60300-3-9** *Dependability management - Part 3: Application guide — Section 9: Risk analysis of technological systems*

**IEC/TR 60513** *Fundamental aspects of safety standards for medical electrical equipment*

**IEC 60601-1** *Medical electrical equipment — Part 1: General requirements for basic safety and essential performance*

**IEC 60601-1-4** *Medical electrical equipment — Part 1-4: General requirements for safety — Collateral standard: Programmable electrical medical systems*

**IEC 60601-1-6** *Medical electrical equipment — Part 1-6: General requirements for safety — Collateral standard: Usability*

**IEC 60601-1-8** *Medical electrical equipment — Part 1-8: General requirements for basic safety and essential performance — Collateral standard: General requirements, tests and guidance for alarm systems in medical electrical equipment and medical electrical systems*

# Conclusões



1. É incrível que em todos os setores a quantificação do risco seja tratada exatamente do mesmo modo.
2. Os programas maduros de apresentam mais similaridades que dissimilaridades
3. Alguns programas não são tão diretos na abordagem de confiabilidade e segurança, o que dificulta o entendimento da metodologia a ser seguida
4. As normas de terceiro nível mais utilizadas são as militares, contudo existe um movimento claro para que a IEC tenha normas similares e que sejam independentes de setor
5. O encontro entre setores pode trazer benefícios para os setores menos maduros, como é o caso de equipamentos médicos